

# Warranty Claim Form

## 1. Your details

Name:
Order No.(#):
Telephone: Best time for us to contact you 9am - 5pm (Mon - Fri)
Address:
City:
Postcode:
Email Address:

Before returning your warranty item please email our warranty team so they can advise you on the next steps to take.

Unless otherwise stated your item will be delivered to the address from your original order.

International post should be marked - *"Returned Goods - Failed Sale"* to prevent you paying undue customs charges.

Warranty policy details are available on [www.eyewearthese.com](http://www.eyewearthese.com)

To enable us to process your claim we need to know where you made your purchase:

EWT Website

In Store at Vision Opticians

Store Name:

## 2. Brief History

Brand	Model Number:	SKU:	Order Date:

Details: (please be specific)

## 3. Preferred Action

In the event that this item is deemed warrantable and a repair is not possible, please indicate which option would best suit your needs:

(a) Exchange for the same  (b) Refund in EWT Voucher form  (c) Monetary Refund (available within 30 days only)